



Cancellation Policy and No Show Policy

We understand that situations arise in which you must cancel your Follow-up. It is therefore requested that if you must cancel your appointment you provide more than 24 hours notice. This will enable for another person who is waiting for a Follow-up to be scheduled in that appointment slot. With cancellations made less than 24 hours notice, we are unable to offer that slot to other people.

Follow-up appointments which are cancelled with less than 24 hours notification may be subject to a **\$20.00** cancellation fee.

Clients who do not show up for their Follow-up appointment without a call or email to cancel their Follow-up will be considered a NO SHOW. Clients may be subject to a **\$40.00** fee for a Follow-up No Show.

The Cancellation and No Show fees are the sole responsibility of the client and must be paid in full before the clients next Follow-up.

We understand that Special unavoidable circumstances may cause you to cancel within 24 hours. Fees in this instance may be waived but only with management approval.

Our Center firmly believes that good FertilityCare Practitioner/client relationship is based upon understanding and good communication. Questions about Cancellation and No Show fees should be directed to Kristin Dvorsky, FCP at Kristin@FaustinaCare.com.